

Owners Manual



Austin • **Air**
for life.

Austin Air *for life.*

Health Mate™



The Austin Air HealthMate™ cleans up to 1500 square feet, with 15 lbs. of Carbon-Zeolite mix and True Medical HEPA filter media.

Allergy Machine™



The Austin Air Allergy Machine™ cleans up to 1500 square feet, with strategically placed military carbon cloth and True Medical HEPA filter media.

Health Mate+™



The Austin Air HealthMate+™ cleans up to 1,500 square feet with 15 lbs. of Carbon, Zeolite and impregnated carbons which enhance chemical adsorption.

Health Mate Jr.™



The Austin Air HealthMate Jr.™ cleans up to 700 square feet, with 6.5 lbs. of Carbon-Zeolite mix and True Medical HEPA filter media.

For Future Reference

Please fill out the following and retain your sales receipt for warranty purposes.

Serial Number: _____

Filter Model Number: _____

Date of Purchase: _____

Purchased from: _____

Welcome to the world of Austin Air.

Your decision to purchase an Austin Air cleaner is greatly appreciated and we believe that you will not be disappointed.

The benefits of breathing clean air are innumerable. Whether you have a specific health issue such as asthma, chemical sensitivities or allergies, we believe you will experience immediate results. No matter what your relative state of well being, breathing clean air is the single greatest benefit you can afford yourself.

Your Austin Air cleaner has been carefully designed and engineered to very exacting standards and it will provide you with the highest level of protection available today. We have been ranked #1 in the personal air cleaning industry and consistently out perform our competitors.

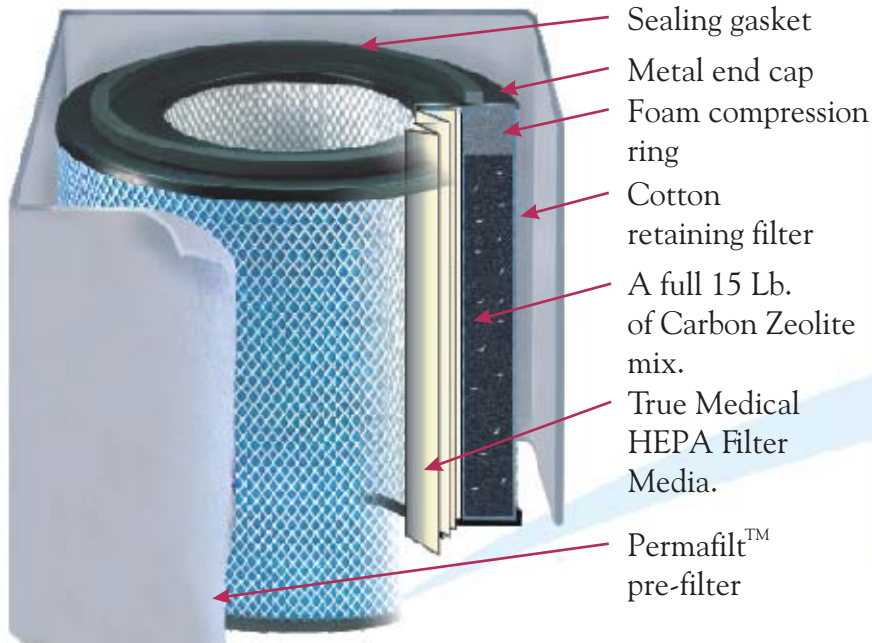
The construction of an Austin Air cleaner is worth noting. The solid steel frame is welded together to eliminate any chance of a rattle developing. The exterior finish is achieved by using an absolutely non-toxic, powdered paint that is electro-statically applied. A three speed durable, energy efficient, PSC motor powers the fan. The uniquely designed air vent ensures an air exchange rate that will quickly clean an average room up to 15 times per hour.

The filtering process is a combination of an activated carbon and zeolite that surrounds True Medical HEPA filter media. The filter in the AllergyMachine™ is significantly different. It incorporates a carbon cloth developed for the military for chemical warfare. The HEGA (High Efficient Gas Adsorption) cloth is surrounded by the True Medical HEPA filter. Each filter is surrounded by a pre-filter that traps the larger, more visible matter which helps ensure the longer filter life that Austin Air is so truly proud of.

During the manufacturing process we subject each and every machine to a battery of tests and inspections . . . 81 to be exact.

It is our sincere hope that Austin will improve your quality of life and provide years of trouble free service to you and your family.

Our HealthMate™ Filter



Sealing gasket

Metal end cap

Foam compression ring

Cotton retaining filter

A full 15 Lb. of Carbon Zeolite mix.

True Medical HEPA Filter Media.

Permafilt™ pre-filter

Every Austin Air filter carries a five year pro-rated warranty. This means you pay for the portion of the filter that you used.

Filter Warranty

The filter is not guaranteed if it has been subjected to chemicals not normally found in households. This includes tobacco smoke and fumes from fresh painting, etc.

In order to get a replacement filter under the five year pro-rated warranty you must do the following:

Call our customer service number and obtain a Return Authorization Number (RA#). Have your date of purchase available and customer service will provide you with the cost of a new replacement filter. Send your **old filter**, a copy of your original **bill of sale** and a **check** for the new replacement filter to our factory at 500 Elk Street, Buffalo, NY 14210. Be sure to mark your RA# clearly on top of your shipping carton.

Replacement filter costs are as follows:

Up to 2 years of use	40% of retail cost plus shipping*
2 to 3 years of use	60% of retail cost plus shipping*
3 to 4 years of use	80% of retail cost plus shipping
4 to 5 years of use	90% of retail cost plus shipping

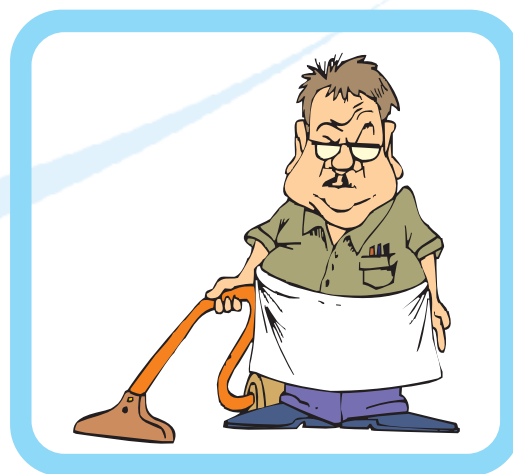
*If the old filter is not returned a \$30.00 surcharge will be added to this bill.

Shipping costs are based upon where the air filter is being shipped to.

Changing the filter

You will need a large plastic garbage bag to dispose of the old filters. You will also need a pair of work gloves and a Phillips head screwdriver

1. Unplug the unit from its power outlet.
2. Turn the unit upside down on an a soft surface such as a rug.
3. Remove the 4 retaining screws from the bottom cover using a Phillips screwdriver.
4. Lift the bottom cover off and set it aside.
5. Wearing your work gloves, grasp the filter, carefully lift it out and place in plastic garbage bag.
6. Remove the pre-filter, which lies against the air intake mesh grill and replace or clean.
NOTE the alignment of the pre-filter seam and the power cord.
7. Install the pre-filter then the filter with the bottom facing up.
8. Replace the bottom cover and screw down tightly.
9. Run the filter on high for at least 1 hour.



Cleaning

Your Austin Air cleaner requires very little maintenance. To remove any dust buildup on the intake area of the air cleaner, vacuum the surface using the brush attachment on your vacuum cleaner. The other surfaces can be cleaned with a soft damp or dry cloth.

Through years of research and experience, Austin recommends that you place the air cleaner in your bedroom for maximum benefits. There appear to be several reasons why sleeping with clean air is important. The prone or lying down position is the most difficult position to breath in. While we sleep our body and respiratory system also slow down and rest. The result is that the same air we have no trouble with during our waking hours can bring on a variety of problems within minutes of lying down, such as our nose getting congested, wheezing, coughing, asthma and other allergic reactions, etc. We believe that overnight use provides the most prolonged exposure to clean air while offering you the greatest health benefit.

Starting Your Air Cleaner

Turn the unit on by turning the knob on the front in a clockwise direction. The unit will start on the highest airflow setting. Continue to turn the knob clockwise and the airflow will be reduced to medium, and then low. Turn off the unit by turning the knob counterclockwise until the unit no longer blows any air.



Airflow Directions

Your Austin Air cleaner has been designed to direct the airflow towards your breathing zone whether you are standing, sitting or lying down. We have created what we call the **Clean Air Pocket™**, an area wherein you can breathe clean air instantly. By turning the air cleaner, you can direct the airflow in any direction.

Power Sources

The air cleaner should be connected to a power supply of 120 volts at 60 cycles only.

Power Cord Protection

Power-supply cords should be placed so that it is not likely to be walked on or pinched by items placed on or against them.

Forced Air Furnaces

Forced air furnaces are not the best things for allergies, but a necessary part of our lives. Make sure the filters on the furnace are clean and most importantly, make sure the air ducts are clean. Regular air duct cleaning is absolutely essential. Dirty air ducts can keep you constantly sick with everything from colds to mid-ear infections in children.

Air Conditioners & Humidifiers

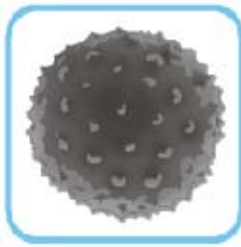
You can run air conditioners and humidifiers at the same time as your Austin Air cleaner. Make sure the filters are clean or they may cause more problems than they eliminate.

Ozone Generators & Electrostatic Precipitators

Both of these appliances can aggravate asthma symptoms and should be used with caution. Do not use them in conjunction with an Austin Air cleaner.

Every time we take a breath of air, we are breathing in contaminants, which interfere with our respiratory system. This in turn reduces our ability to provide oxygen to the vital organs within our body. Any reduction in the amount of oxygen our body requires places stress on all of our vital organs including our heart and lungs. Air borne contaminants can create further stress and irreparable damage to our bodies.

Dust, Dirt and Odors



Mold Spores



Pet Allergen



Dust Mites

Every Breath You Take

Every breath you take reduces lung capacity. By the time we reach the age of 50, under normal circumstances, each of us has lost 50% of our lung capacity. For the past 40 years there has been a steady increase in asthma, respiratory disease, allergies and other breathing problems.

Open Windows

The severity of your allergies will determine the amount of fresh air you can have from open windows. What is in the outside air varies a great deal from season to season, day to day, and quite often, hour to hour.



CAUTION

Polarization - A safety feature.

This appliance is equipped with a polarized alternating-current plug (one plug blade is wider than the other). This plug will fit into the power outlet in only one way. If you are unable to fully insert the plug into the outlet, try reversing the plug. If the plug should still fail to fit, contact your electrician to replace the outlet. Please, do not try to defeat the purpose of the polarized plug.



Limited Five-Year Warranty

Your new Austin Air cleaner is warranted to be free from defects in material and workmanship under **normal residential use** for five years from the date of purchase. In the event of a malfunction or failure of the Austin Air cleaner, the purchaser should first call 1-716-856-3700 to obtain an **Return Authorization Number (RA#)**. The air cleaner should then be sent insured and packaged with sufficient protection and postage together with the Return Authorization Number (RA#) and a copy of the original bill of sale to the address below. If the malfunction or failure is a result of defects covered by this warranty, Austin Air Systems Limited will, at its option, repair or replace the Austin Air cleaner and return it to the purchaser.

This warranty is limited to the original retail purchaser and is not transferable. The warranty does not cover damage due to accidents, abuse, tampering or misuse, nor does it cover damage resulting from service by persons other than Austin Air Systems Limited or its agents.

Austin Air Systems Limited's liability under this warranty is limited to the repair or replacement of a defective Austin Air cleaner with the exception of damages resulting from Austin Air Systems Limited's failure to comply with Federal or State warranty law. Austin Air Systems Limited shall not be liable for any incidental or consequential damages whether direct or indirect. The replacement filters are covered under a separate pro-rated warranty.

This warranty is expressly granted in lieu of all other warranties, which in some states cannot be excluded. There are no warranties that extend beyond the description of the face hereof and no person, representative or firm is authorized to commit Austin Air Systems Limited to further liability or obligation.

In the event you have any questions concerning the use and care of Austin Air Systems Limited products, service under this warranty, or any other questions, please call 1-716-856-3700.

Austin Air Systems. Limited, 500 Elk Street, Buffalo, NY 14210



Our best is better for you

- Medical Certified HEPA 99.97%
- High Velocity Air Flow
- Clean Air Pocket™
- PSC Motor
- All Steel Construction
- Powder Coat Paint
- Steel End Caps
- Activated Carbon
- Zeolite (excludes Allergy Machine)
- Granular Carbon (excludes Allergy Machine)
- Military Carbon Cloth (Allergy Machine only)
- Wheels (excludes Jr. unit)
- 3 Speeds
- 5 Year Mechanical Warranty
- 5 Year Pro-rated Filter Warranty
- Multiple Impregnated Carbons (HealthMate Plus only)
- Permafit Prefilter
- EMF Reduction
- High Memory Filter Gasket
- CSA/NRTL Approved to UL Standards
- Made in the USA



Health·Mate™

Max. Coverage (Sq. Ft.)	1500
Voltage (V)	120
Watts (W)	135
Amps (A)	1.3
Carbon Zeolite Mix Weight (lbs)	15
Total Weight (lbs)	45
Filter Weight (lbs)	21

Health·Mate+™

Max. Coverage (Sq. Ft.)	1500
Voltage (V)	120
Watts (W)	135
Amps (A)	1.3
Carbon Zeolite Mix Weight (lbs)	15
Total Weight (lbs)	45
Filter Weight (lbs)	21

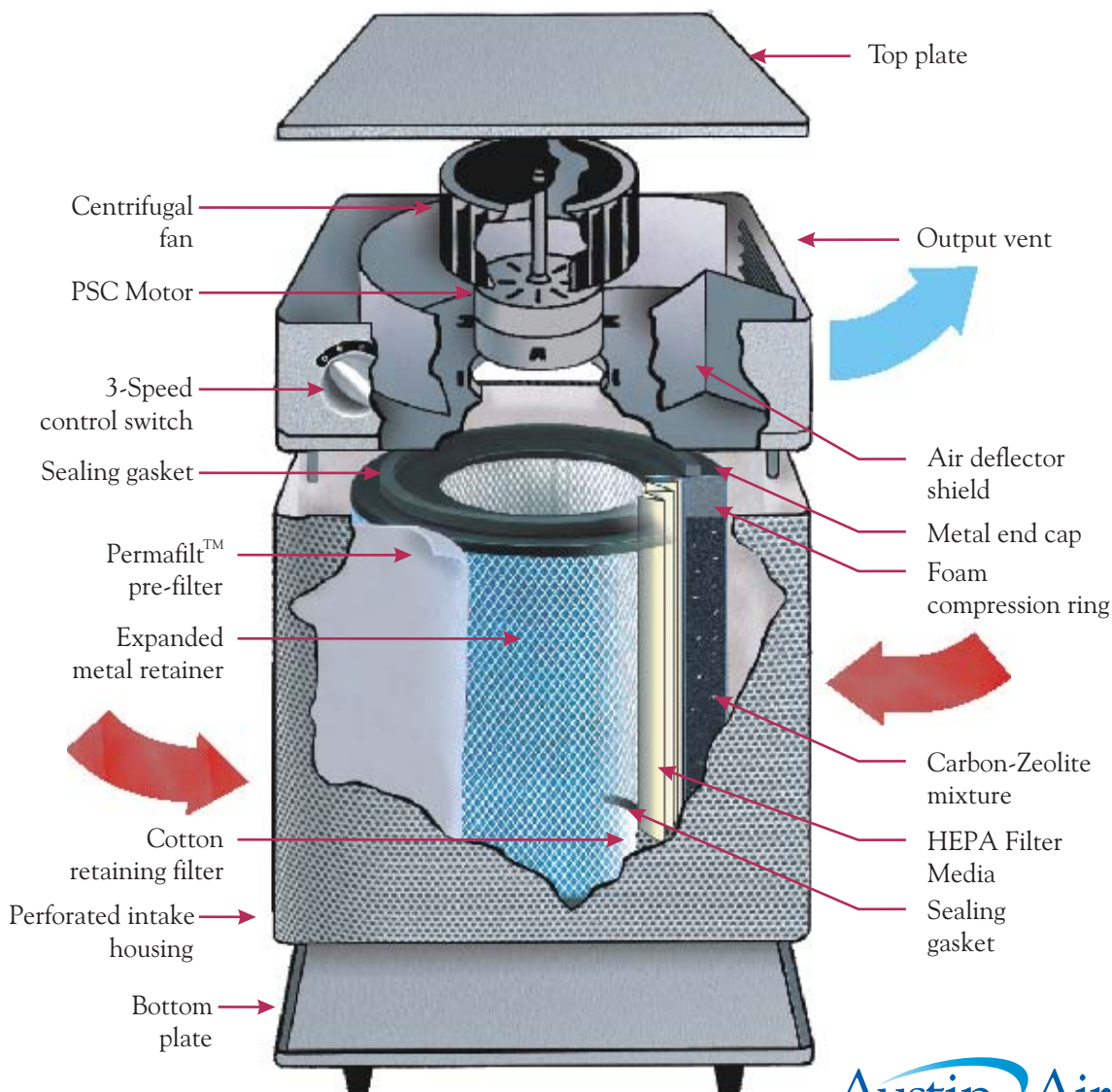
Health·Mate Jr.™

Max. Coverage (Sq. Ft.)	700
Voltage (V)	120
Watts (W)	80
Amps (A)	1.0
Carbon Zeolite Mix Weight (lbs)	7.5
Total Weight (lbs)	18
Filter Weight (lbs)	8

Allergy·Machine™

Max. Coverage (Sq. Ft.)	1500
Voltage (V)	120
Watts (W)	135
Amps (A)	1.3
Carbon Zeolite Mix Weight (lbs)	
Total Weight (lbs)	30
Filter Weight (lbs)	8

(Specifications subject to change without notice.)



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for life.

Sound Level

On the high setting, the airflow produces a noise equivalent to a normal conversation. On the medium setting, the sound level is low enough to not interfere with conversation or study. On low, the machine is very quiet. The constant, smooth sound of the airflow is referred to as “white noise.” The white noise of the Austin Air cleaner blocks out annoying sounds like barking dogs or car horns, which can interfere with sleep.

Does the Machine Cool the Air?

No, the air is always room temperature. When room temperature air is blown over your exposed skin, it feels cool because your body is about 30 degrees warmer than the air in the room. The air cleaner does not cool the air in your room.



Clean Air Guarantee

We believe our best is better for you. We have worked hard to develop the world's finest personal air cleaner and we are confident that you will be both pleased and surprised with the results you experience once you start to use it.

If for any reason you are not completely satisfied, please remember our
30-DAY MONEY BACK GUARANTEE.

We are that confident in the knowledge that what we build is better for you.

Richard & Joyce Taylor

Austin Air Systems
Buffalo, NY



www.austinair.com

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