COVID-19 Vaccination Status Verification Instructions (For School and Office Administration)
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COVID-19 Vaccination Status Verification Process

This process involves the verification of an employee’s COVID-19 vaccination status as reported and submitted via eHR.
Getting Started

1. Access the Department’s eHR homepage by inputting this web address: https://ehr.k12.hi.us/

2. Click on the **DOE Employee Login** button.

3. To Sign in, enter your `employeeID@k12.hi.us` and click on the **Next** button.

4. You'll be prompted to input your password. Your password is your DOE password as used in Gmail, Infinite Campus, ServiceNow, PDE3 and SSES. Click on the **Sign In** button.

**Important Message:** For assistance with the `employeeID@k12.hi.us` login logging on to eHR, please contact the IT Help Desk. Support requests may be made online using ServiceNow via http://help.hidoe.org. You may also call the IT Help Desk by telephone at (808) 564-6000, or for neighbor islands, please use the HATS line at 8-1-808-692-7250.
Verifying COVID-19 Vaccination Status

1. Review the information contained in: “System Messages” (if applicable).

2. When ready, click on the “Go to Pending Cases” button.

3. On the Pending Cases screen, you should see a list of process cases that require your attention. This includes the “Verify Vaccination Status” cases.

Note: If no cases appear, place a check in the box next to “Show All Cases.”

Tip: You can filter the list by using the “Filter By” option, selecting “Task Description” form the drop-down box, and entering “verify vaccination.” Click on the “Go” button to filter the list.
4. Select the row next to the employee for whom you are verifying vaccination status, and click on the “Go To Case” button.

5. Click on the “Applicant Addl Info” button.
6. Review and verify that the provided information is correct and accurate.

7. To view the submitted vaccination card, click on the “Download Document” button.

8. When you are ready to verify the information, the following fields require attention:
   - Verified By Pers ID
   - Vaccination Verification Method
   - Verification Status

Enter and verify as many fields as possible based upon the submitted or employee provided documentation.
9. When all of the information has been entered and verified, click on the “Save Changes” button.

10. Click on the “Applicant Action” button to return to the “Applicant Transaction” screen.
11. On the “Application Transaction” screen, click on the “Add Row” button.

12. A new action row will be inserted. In the “Action” column, select “Vaccination Status Check.”

In the “Reason” column, select the appropriate option from the drop-down list.
13. When you are ready, select “Submit” from the drop-down box next to “Status”.

14. Comments may be entered in the text box that is provided. When ready, click on the “Go” button.
15. A successful transaction message will appear, and the “Status” will change “Pending Submittal” to “Approved.”

Click on the “Pending Cases” tab to return to the “Pending Cases” screen.

16. On the “Pending Cases” screen, the case will now show up as “Approved.”